



**Claims & Loss Control Committee
Meeting Minutes
Wednesday, November 15, 2023
Best Western, Marlborough, MA**

The Safety Workshop on “Managing an Effective Safety Committee” began at 9:30 am and ran until 10:50 am. Attendees at the workshop were Bruce Chapin (Atlantic Plywood), Nancy Roach, Peter Brown, and John Silipigno (Hingham Lumber), Ashley Racicot-Alves (Koopman Lumber), Barbara Laferriere (North Atlantic), Jason Thacker, Adam Robbins, and Fran Lussier (Howe Lumber).

The committee meeting began at 11:05 am.

CLCC Members Present:

Adam Robbins, Jason Thacker, and Fran Lussier (Howe Lumber), Barbara Laferriere (North Atlantic), Nancy Roach, John Silipigno and Peter Brown (Hingham Lumber), Bruce Chapin (Atlantic Plywood), Ashley Racicot-Alves (Koopman Lumber)

CLCC Members Absent:

Ashley MacCay (Koopman Lumber), Tom Cerrato (Kelly-Fradet Lumber), Tom Slater (Keiver), Patrick Maccini (Dartmouth Building Supply), Dave Perry and Shane Brickley (Concord), Jay Torrisi (Jackson), Deb Torres (NAC), Ed Smiley (EC Cottle), Tiffany Wessling (DBS), Sheila Todd (Koopman), Lynne Fidler and Robert Nerger (John Foster), Mike Rygiel & Michael McNeil (Moynihan), Ryan Woundy (BCG), and Michele Frazee (Sterritt).

Partner Representation:

Dan McCarthy, Cheryl McCarthy, Zachary Collins, and Kathy Camire from FutureComp.

Welcome/Introductions:

Dan welcomed everyone and introductions were made. Adam Robbins, Chairperson called the meeting to order.

Meeting Minutes:

The meeting minutes from the last meeting were reviewed by all and approved as presented.

Dan reviewed the agenda for the meeting.

Workshop Topics

The listing of ideas for the 2024 workshops was revisited so it could be narrowed down, and Dan could arrange for guest speakers. The committee decided on the following two topics.

*Defensive Driving to include securing a load, onsite safety, and delivery to job sites. Can offer onsite the member locations, workshop to be "Train the Trainer." DOI Person as presenter, Prepare Video.

*Combustible Dust Collection Systems to include air quality and noise.

The first workshop in 2024 would be held in June on the same day as the membership annual meeting. Depending on when the guest speakers will be available, will determine when the workshops will be held or if another topic needs to be chosen.

Safety Blasts

Dan and Adam are working on finishing up the Safety Blast on Forklift Safety in PowerPoint form and plan for it to be released in January.

Discussion took place on this, and it was explained that it will be a one page printout that contains a QR code that when scanned brings up the PowerPoint presentation.

Loss Overview:

Zach Collins went through all the loss data for the group. There have been 148 claims reported with just over \$1.28M in total incurred in 2023. The number of claims reported in Q3 of each year has continued the plateauing trend. From 2020, the number of claims in Q3 for the group has been 50. Claims in Q3 have decreased 26% when compared to Q2.

Quarter 3 has been the most consistent and best performing quarter for the group. The group has a 44% loss ratio as of September 30, 2023. Of the total active members, 25 had a 0% loss ratio in Q3 resulting in a 14% loss ratio for all other members. Eighty one percent of the active members currently have a loss ratio under 60%.

Members with increasing frequency and severity trending also stayed consistent with the past reports. Accident frequency shows Strain as the leader, followed by Struck by and Slips, Trips and Falls. Accident severity trending shows Strain as the leader followed by Slips, Trips and Falls and Struck by.

Claims Review:

Cheryl McCarthy reviewed the following three claims:

Koopman 7250697 DOI 4/27/23. EE opened truck and a piece of plywood fell and crushed his foot. He had returned to work but was having issues. Required surgery which was done in September which was significant and has a slow recovery process.

Koopman 7249770 DOI 3/17/23: Slipped while getting out of his truck and suffered a back injury. Further diagnostics showed a herniated disc and required surgery. Returned to work and then suffered another injury when he slipped on the top step getting in/out of his truck due to it being wet.

Arlington Coal 7249998 DOI 4/1/23: Long term employee that tore his bicep when lifting a bundle of strapping. Had surgery and then while recovering he suffered a frozen shoulder. He was released to light duty and will be returning to work soon.

Dan asked the committee if they attended the FutureComp Loss Control webinar on Return to Work. The feedback received was that it was concise and informative.

Ice Grip Program:

Zach reviewed the FutureComp Ice Grip Partnership with Winter Walking. Jay mentioned that they would love to pilot test the ones made specifically for drivers. Barbara indicated that they had tried them but when delivering to homeowners, the homeowners did not want the drivers to wear them when entering their homes.

2024 Service Plan:

Dan indicated that no changes were made to the plan, and it was approved by the Board of Directors.

Other Items:

Discussion took place on Lithium Battery Forklifts and how they are internationally tested but are not UL Standard. Safety concerns were raised about this and whether additional training was needed. Dan stressed that if a member has a Lithium Battery Forklift that they need to revise their program and training is required on all forklifts and attachments to comply.

Discussion took place on dust collection systems and how members are handling the issue. Methods members currently utilize and which one's others are evaluating.

Discussion took place on forklift training OSHA vs State Certification requirements. The topic of where a forklift is driven and whether the area is open to the public determines whether the operator needs to be OSHA and/or State Certified. The recertification process was also discussed for both.

Take Aways:

Dan will send out the Safety Program Charter and PowerPoint to everyone.

The members in attendance offered to reach out to other members to tell them how much they gain by attending the workshops and committee meetings. The hope is to increase member attendance at these meetings. Dan will send an email to each member with a couple of members they can reach out to.

Old/New Business:

None

Next Meeting:

March 7, 2024, at 9:00 am at the Best Western, Marlborough, MA

Adjournment:

There being no other business to discuss, a motion was made to adjourn the meeting. The meeting was adjourned at 11:56 am.

Respectfully Submitted,
Katherine Camire
Administrator