

2019 Claims & Loss Control Committee (CLCC) Goals

Focus on Most Common Association Trending

Opportunity

Since January 1, 2015, the Self-Insured Lumber Businesses Association (SILBA) has averaged 194 reported claims and over \$1.74 million in total incurred loss dollars per fund year (as of March 31, 2019).

As has been our experience with other similar operations, the trends within the Association have been relatively consistent going back many years with only occasional unique circumstances popping up every year or so. We understand and respect the fact that we will never be able to eliminate all potential exposures, however if we can focus our safety efforts as a committee and steer the Association in a similar direction we may see the greatest return on our safety investments.

Since January 1, 2015

Slips/falls, struck by/against, and lifting related injuries have accounted for 65% of all reported claims or 626 reported incidents.

In that same time period, slips/falls and lifting related incidents have accounted for 59% of all incurred loss dollars for the association, resulting in over \$5.1 million in losses.

Proposed Action Plans

The following should be taken into consideration as proposed action plans for the CLCC. As the steering committee, anything that is identified as additional actions in an effort to achieve said goal(s) for the Association should be communicated out to the Membership in a timely fashion on behalf of the CLCC.

- Increase interaction and engagement during future CLCC meetings. Do not focus strictly on numbers, but instead create a forum to better steer the Association in a more positive direction from a safety, risk & claims management standpoint.
- At the April 2019 CLCC Meeting, the committee was introduced to the "Working Session" format, which breaks the committee into smaller groups, which will hopefully increase interaction and discussions with each other. The first homework assignment will hopefully initiate progress associated with achieving the overall goal;
 - We asked each Member to take the information presented at the April CLCC meeting bring (share) the information back to their individual organizations and make the above mentioned trends a priority for them and their Teams over the next several months.
 - Specifically, we asked Members to document (pictures preferable) both areas of concern and positive behaviors related to these trends. Send pictures and a description to FutureComp Loss Control prior to the August 2019 CLCC meeting.
 - At the August 2019 meeting, we will break into our working session groups, discuss findings from prior months, discuss potential corrective actions and controls.

- At minimum, FutureComp Loss Control will then compile the information from the prior work completed by CLCC members, discussions from the August 2019 CLCC meeting and develop at least tool box talks or "quick hitters" that are specific to these trends and more importantly Association operations.
- We will then distribute these training aids or resources to the Association, to include posting them on the website. We will also ensure that FutureComp Loss Control has these available during their visits with Members and ensure they are at least reminded of the Associations goals.
- We will use the information obtained from this working session and overall goal to identify future workshop topics.

<u>Overall Goal</u>

By following through with the above, the CLCC will establish a goal on behalf of the Association to achieve a 10% reduction in general frequency of incidents and 10% reduction of general severity. Note that we will use undeveloped loss ratios with an as of date of December 31st to better quantify results.